

Corporate Service & Tariff Guide

Effective 17th November 2023

SERVICE OF THE BANK	DESCRIPTION	TARIFF
USD CASH DEPOSIT	Up to 5,000 per day is free. Above 5,000 - 0.20% p.a. FGV	
Cash Deposit Small Bill (USD, GBP, EUR, KES)	7% of the amount	UCX 10,000 per cheque
FCY Cash Withdrawals	Charge \$5 below 5,000 and 0.25% above USD 5,000. Max \$5,000 or equivalent in EUR.	UCX 200,000 USD 10, EUR 8, GBP 4 KES 400 per cheque
Cash withdrawal from FX Deal	FREE	
MONTHLY FEES		
Monthly Statement	As per product	
E-mail statement issuance	UCX 5,000 flat	
Duplicate Statement Request	UCX 10,000 per page	
Interim Statement (on request)	UCX 5,000 flat	
Transaction Charge UCX	As per product	
Transaction Charge USD	As per product	
REMITTANCES		
Outward T/T USD SHARED (SHA)	USD 25, GBP 15, EUR 25, ZAR Equiv USD 25	
Outward T/T USD OURS (OURS)	USD 40, GBP 35, EUR 25, Actual ZAR Equiv USD 25 + Actual	
INR T/T account holders	UCX 8,000, USD 250	
Outward EAPS	UCX 15,000, USD 1, KES 500	
Inward EAPS	UCX 8,000 USD 1, KES 500	
Inward T/T	USD 10, GBP 10, EUR 10 per transfer	
T/T Amendment charges	USD 20, GBP 15, EUR 15 or equivalent per instance	
RTGS Amendment charges	UCX 5,000, USD 100, EUR 15, EUR 15	
Trancers on T/Ts less than one month	USD 15, GBP 15, EUR 15 or equivalent	
Trancers on T/Ts more than one month	USD 25, GBP 25, EUR 25 or equivalent	
Inward T/T Return	USD 50, GBP 50, EUR 50	
Recall of Funds - RTGS	UCX 10,000 or USD 100	
Recall of Funds - T/T	USD 20, GBP 15, EUR 20	
Recall of Funds - EFT	UCX 10,000 or USD 100	
RTGS Inward	UCX 15,000, USD 1,000, EUR 500, KES 600	
RTGS Inward	UCX 8,000, USD 1, GBP 1, EUR 1, KES 100	
EFT Inward	UCX 10,000, USD 1, GBP 1, EUR 1, KES 100 for all monthly except Prepaid Silver & Gold	
EFT Inward	UCX 10,000, USD 1, GBP 1, EUR 1, KES 100 for all other	
Salary Transfer	UCX 2,000 or USD 0.70 per entry	
Internal Transfer	UCX 2,000 or USD 0.70 per transaction	
BULK PAYMENTS		
Internal salary pay	UCX 2,000 per credit entry	
Internal salary money transfer	UCX 1,000 per credit entry	
Standing Order	UCX 10,000 or USD 3,000 per trip, free for Savings Plus & Junior Star	
Standing Order (Other Bank)	UCX 10,000 or USD 1,000 per entry (EFT)	
Standing Order (Internal transfer)	FREE	
Standing Order (Other Bank)	UCX 10,000 per entry (FCY)	
Cancellation of Standing Order	UCX 20,000 per set up	
Amending/Stop Payment of Standing Order	UCX 20,000 per set up	
Urgent Standing Order	UCX 2,000 per entry	
School Fees	UCX 2,000 per entry	
Banker's Cheque	UCX 15,000, USD 1,000 for all account holders	
UCX 5,000 for school fee payment		
Declaration of Banker's Cheque	UCX 5,000, USD 100	
USA Collection	UCX 2,000 for all accounts	
Domestic Account activation	FREE	
Account of Return	UCX 10,000, USD 10, EUR 8, GBP 4 KES 1,000	
OMNI RETAIL / CORPORATE & INTERNET BANKING		
Registration	FREE	
Monthly Charges	NIL	
Statements	FREE	
Internal Transfer - One to one	1,000 per credit entry	
Internal Transfer - One to many	1,000 per credit entry	
Airline Top-Up (ONLY FOR RETAIL)	200	
Utility Bills payment (ONLY FOR RETAIL)	1,000	
Mobile money to Account Transfer	FREE	
Other Bank Transfer (RTGS)	8,000	
Other Bank Transfer (EFT)	2,000	
Account to Mobile Money Wallet Transfer (RETAIL)		
Range From	Range To	Amount
1	60,000	1,000
60,001	250,000	2,000
250,001	500,000	2,500
500,001	1,000,000	3,000
1,000,001	2,000,000	3,500
2,000,001	5,000,000	4,000
5,000,001	10,000,000	4,500
Above 10,000,000		5,000
Standing Instructions (Set up)	FREE	
Standing Instructions (Amendment)	5,000	
Standing Instructions (Cancellation)	5,000	
Stop payments	FREE	
ATM/Branch/Vegnet/Counter	FREE	
Check Book Request/Stop	FREE	
USSD (*988)		
Registration	FREE	
Monthly Charges	NIL	
Balance Inquiry	NIL	
Mini Statement	UCX 100,000, USD 30,000	
Internal Transfer	1,000	
Other Bank Transfer	N/A	
Utility Bill Payments	1,000	
Mobile money to Account Transfer	FREE	
Account Top-Up	200	
Account to Mobile Money Wallet Transfer		
Range From	Range To	Amount
1	60,000	1,000
60,001	250,000	2,000
250,001	500,000	2,500
500,001	1,000,000	3,000
1,000,001	2,000,000	3,500
2,000,001	5,000,000	4,000
INVESTMENT ACC		
Opening Balance	UCX 50,000	Group Savings 50,000
Minimum Balance	10,000	10,000
Below Minimum Balance Charges	20,000	10
Ledger Fee (Monthly)	NIL	1
Debit Card Iss	N/A	N/A
Annual Visa fees - Debit card	N/A	N/A
Free Statements	1 Free monthly statement & 5,000 per page	1 Free monthly statement & 5,000 per page
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	1 Free 25 leaf cheque book on account opening	1 Free 25 leaf cheque book on account opening
Cash Deposit	NIL	N/A
Cash withdrawal below 5m - Across the counter	FREE	Counter cash withdrawal - 1 free up to USD 5,000 per day, 0.25% of the amount above USD 5,000
Cash withdrawal - Above UCX100m or FCY in a day	FREE	Counter cash withdrawal - Free up to USD 5,000 per day, 0.25% of the amount above USD 5,000
Special Features	NIL	NIL
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL CLASSIC		
Opening Balance	10,000	10,000
Minimum Balance	10,000	10,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 15,000	FREE
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL SILVER		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 1,000 per transaction, min UCX 1,000	UCX 1,000 per transaction, min UCX 1,000
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL GOLD		
Opening Balance	1,500,000	1,500,000
Minimum Balance	500,000	500,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 1,000 per transaction, min UCX 1,000	UCX 1,000 per transaction, min UCX 1,000
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
BUSINESS ACC		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	1,000 per transaction, min USD 10	1,000 per transaction, min USD 10
Debit Card Iss	N/A	N/A
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
BUSINESS PLUS		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	1,000 per transaction, min USD 10	1,000 per transaction, min USD 10
Debit Card Iss	N/A	N/A
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL CLASSIC		
Opening Balance	10,000	10,000
Minimum Balance	10,000	10,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 15,000	FREE
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL SILVER		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 1,000 per transaction, min UCX 1,000	UCX 1,000 per transaction, min UCX 1,000
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL GOLD		
Opening Balance	1,500,000	1,500,000
Minimum Balance	500,000	500,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 1,000 per transaction, min UCX 1,000	UCX 1,000 per transaction, min UCX 1,000
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
BUSINESS ACC		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	1,000 per transaction, min USD 10	1,000 per transaction, min USD 10
Debit Card Iss	N/A	N/A
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
RTGS Inward	As per Tariff Guide	As per Tariff Guide
Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
BUSINESS PLUS		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	1,000 per transaction, min USD 10	1,000 per transaction, min USD 10
Debit Card Iss	N/A	N/A
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
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Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL CLASSIC		
Opening Balance	10,000	10,000
Minimum Balance	10,000	10,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 15,000	FREE
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly
EFT Inward	As per Tariff Guide	As per Tariff Guide
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Salary Processing	As per Tariff Guide	As per Tariff Guide
Internal Transfers	As per Tariff Guide	As per Tariff Guide
Cheque Book	FREE	FREE
Cash Deposit	FREE	FREE
Cash withdrawal below 5m - Across the counter	FREE	FREE
Bulk cash withdrawal - Above 100m	100,000	Charge \$5 below 5,000 and 0.25% above USD 5,000 Max \$ 5,000
ATM Withdrawal in Uganda	N/A	N/A
PERSONAL SILVER		
Opening Balance	300,000	300,000
Minimum Balance	100,000	100,000
Below Minimum Balance Charges	10,000	20,000
Ledger Fee (Monthly)	UCX 1,000 per transaction, min UCX 1,000	UCX 1,000 per transaction, min UCX 1,000
Debit Card Iss	FREE	FREE
Annual Visa fees - Debit card	N/A	N/A
Free Statements	Quarterly	Quarterly