



UGANDA



TANZANIA



COMOROS



DJIBOUTI



ETHIOPIA

# TARIFF GUIDE

## Effective 17th July 2025

SERVICE OF THE BANK	
Cash Deposit - FCY	Upto 5,000 per day is free Above 55,000 - 0.25% of the amount or EQV
Cash Deposit - UGX	FREE
FCY Cash Withdrawals	FREE
Cash withdrawal from a FX Deal	FREE
Cash withdrawal OTC	Below 5M - UGX, 5,000 Between 5M and 100M - FREE Above 100M - UGX, 100,000

STATEMENT FEES	
E-mail statement Issuance	UGX, 5,000
Duplicate Statement Request	UGX, 10,000 per page

REMITTANCES	
Outward TTs USD SHARED (SHA)	USD 25, GBP 15, EUR 25, ZAR Equiv USD 25
Outward TTs USD OURS (OURS)	USD 40, GBP 35, EUR 25 + Actual, ZAR Equiv USD 25 + Actual

INR TT Account holders	UGX 10,000, USD 3
Outward EAPS	UGX 20,000 or EQV FCY
Inward EAPS	UGX 5,000 or EQV FCY
Inward TT	USD 10, GBP 10, EUR 10 per transfer
TT Amendment charges	USD 30, GBP 15, EUR 25 or equivalent per instance
RTGS Amendment charges	UGX 5,000, USD 1.50, GBP 1.5, EUR 1.5
Tracers on TTs less than one month	USD 15, GBP 15, EUR 15 or equivalent
Tracers on TTs more than one month	USD 25, GBP 25, EUR 25 or equivalent
Inward TT Return	UGX 10,000 or EUR 3.00
Recall of Funds - RTGS	UGX 30, GBP 15, EUR 25
Recall of Funds - TTs	UGX 5,000 or EQV FCY
Recall of Funds - EFT	UGX 15,000, USD 5.00 GBP5.00, EUR 5.00, KES 600
RTGS Outward	UGX 3,000, USD 1, GBP 1, EUR 1, KES 100

RTGS Inward	UGX 3,000, USD 1, GBP 1, EUR 1, KES 100
EFT Inward	UGX 5,000, USD 1, GBP 1, EUR 1, KES 100 for all accounts except Personal Silver & Gold
EFT Outward	UGX 3,500, USD 1, GBP 1, EUR 1, KES 100 for all accounts
Salary transfer at branch	UGX 2,500 or USD 0.70 per entry
Internal Transfer	UGX 2,000 or USD 0.70 per transaction

BULK PAYMENTS	
Internal salary pay	UGX, 2,000 per credit entry
Internal salary pay-mobile mon-ey/Teller	UGX, 1,000 per credit entry

Standing Order	UGX 10,000 or USD 3.00per setup, Free for Savings Plus & Junior Star
Standing Order (Other Bank)	UGX 3,000 or USD 1.00 per entry (EFT)
Standing Order (Internal transfer)	FREE
Standing Order (Other Bank)	UGX, 15,000 per Entry(RTGs)

Cancellation of Standing Order	UGX 20,000 per set up
Amending /Stop Payment of Standing Order	UGX 20,000 per set up
Unpaid Standing Order	UGX 150,000, USD 50.0
School Fees / School Pay Banker's Cheque	UGX 2,000 per entry
	UGX 15,000, USD 5.00 for all account holders
	UGX 5,000 for school fee payment

Cancellation of Banker's Cheque	UGX 5,000, USD 2.00
URA Collection	UGX 2,000 for all accounts
Dormant Account activation	FREE
Closure of Account	UGX 20,000, USD-10, EUR: 8,GBP: 6 KES: 1,000

SMS ALERTS	
FREE	CDM
	Cash Deposits
	FREE

POS TERMINAL FEES	
	UGX 1,000,000

SIGNATURE BANKING	
Bundled Monthly Fee	UGX, 70,000
Non members Access	UGX, 100,000 per access
Meeting/ Conference room access	Customers: 2 hours Free and any subsequent hour UGX, 50,000.
Meeting/ Conference room access	Non- customers: 2 hours UGX, 100,000 and for any subsequent hour UGX, 50,000.

SIGNATURE BANKING CURRENT A/C		
PERSONAL	PERSONAL	PERSONAL
Opening Balance	UGX	USD
Minimum Balance	2,000,000	500
Below Minimum Balance Charges	500,000	200
Ledger Fee (Monthly)	20,000	10
Annual Visa fees - Debit card	70,000	25
Free Statements	1 Free monthly statement & 5,000 per page	1 Free monthly statement & 5,000 per page
Cheque Book	FREE - First Issue	FREE - First Issue
Cash Deposit	FREE	FREE
Cash withdrawal below 5mn -Across the counter	FREE	FREE
Cash withdrawal - Above UGX100mn or FCY in a day	FREE	N/A
ATM Withdrawal in Uganda	Exim - Free	N/A

STUDENTS SAVINGS		
PERSONAL	PERSONAL	PERSONAL
Opening Balance	UGX	USD
Minimum Balance	5,000	5,000
Below Minimum Balance Charges	N/A	N/A
Ledger Fee (Monthly)	NIL	Quarterly
Free Statements	Quarterly	Quarterly

BUSINESS CURRENT		
UGX	USD	GBP
Opening Balance	300,000	100
Minimum Balance	200,000	100
Below Minimum Balance Charges	20,000	10
Ledger Fee (Monthly)	1,100 per transaction, min UGX 22,000	0.50 per transaction, min GBP 10.0
Free Statements	Monthly	Monthly
Cash Deposit	FREE	2.00%
Cash withdrawal below 5mn -Across the counter	FREE	N/A
Cash withdrawal - Above UGX100mn or FCY in a day	100,000	FREE
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