



UGANDA



TANZANIA



COMOROS



DJIBOUTI



ETHIOPIA

TARIFF GUIDE

Effective 17th July 2025

SERVICE OF THE BANK	
Cash Deposit - FCY	Upto 5,000 per day is free Above \$5,000 - 0.20% of the amount or EQV
Cash Deposit - UGX	FREE
FCY Cash Withdrawals	FREE
Cash withdrawal from a FX Deal	FREE
Cash withdrawal OTC	Below \$M - UGX, 5,000 Between \$M and 100M - FREE Above 100M - UGX, 100,000

STATEMENT FEES	
E-mail statement Issuance	UGX, 5,000
Duplicate Statement Request	UGX, 10,000 per page

REMITTANCES	
Outward TTs USD SHARED (SHA)	USD 25, GBP 15, EUR 25 + ZAR Equiv USD 25
Outward TTs USD OURS (OURS)	USD 40, GBP 35, EUR 25 + Actual, ZAR Equiv USD 25 + Actual

INR TT Account holders	UGX 10,000, USD 3
Outward EAPS	UGX 20,000 or EQV FCY
Inward EAPS	UGX 5,000 or EQV FCY
Inward TT	USD 10, GBP 10, EUR 10 per transfer
TT Amendment charges	USD 30, GBP 15, EUR 25 or equivalent per instance
RTGS Amendment charges	UGX 3,500, USD 1, GBP 1, EUR 1, KES 1.5

Tracers on TTs less than one month	USD 15, GBP 15, EUR 15 or equivalent
Tracers on TTs more than one month	USD 25, GBP 25, EUR 25 or equivalent

Inward TT Return	UGX 10,000 or USD 3.00
Recall of Funds - RTGS	UGX 30, GBP 15, EUR 25
Recall of Funds - TTS	UGX 5,000 or EQV FCY
Recall of Funds - EFT	UGX 15,000, USD 5.00 GBP 5.00, EUR 5.00, KES 600

RTGS Outward	UGX 3,000, USD 1, GBP 1, EUR 1, KES 100
RTGS Inward	UGX 3,000, USD 1, GBP 1, EUR 1, KES 100 for all accounts except Personal Silver & Gold
EFT Inward	UGX 3,500, USD 1, GBP 1, EUR 1, KES 100 for all accounts

EFT Outward	UGX 2,500 or USD 0.70 per entry
Salary transfer at branch	UGX 2,000 or USD 0.70 per transaction

Internal Transfer	UGX 2,000 per credit entry
BULK PAYMENTS	UGX 1,000 per credit entry
Internal salary pay	UGX 1,000 per credit entry
Internal salary pay-mobile mon-ey/Teller	UGX 1,000 per credit entry

Standing Order	UGX 10,000 or USD 3.00per setup, Free for Savings Plus & Junior Star
Standing Order (Other Bank)	UGX 3,000 or USD 1.00 per entry (EFT)
Standing Order (Internal transfer)	FREE

Standing Order (Other Bank)	UGX 15,000 per Entry(RTGs)
Cancellation of Standing Order	UGX 20,000 per set up
Amending /Stop Payment of Standing Order	UGX 20,000 per set up

Unpaid Standing Order	UGX 150,000, USD 50.0
School Fees / School Pay	UGX 2,000 per entry
Banker's Cheque	UGX 15,000, USD 5.00 for all account holders
Security Deposit (Refundable)	UGX 5,000 for school fee payment

Cancellation of Banker's Cheque	UGX 5,000, USD 2.00
URA Collection	UGX 2,000 for all accounts
Dormant Account activation	FREE
Closure of Account	UGX 20,000, USD-10, EUR: 8,GBP: 6 KES: 1,000

SMS ALERTS	
FREE	CDM
Cash Deposits	FREE

POS TERMINAL FEES	
UGX 1,000,000	

SIGNATURE BANKING	
Bundled Monthly Fee	UGX, 70,000
Non members Access	UGX, 100,000 per access
Meeting/ Conference room access	Customers: 2 hours Free and any subsequent hour UGX, 50,000.
Meeting/ Conference room access	Non- customers: 2 hours UGX, 100,000 and for any subsequent hour UGX, 50,000.

SIGNATURE BANKING CURRENT A/C		
PERSONAL	PERSONAL	PERSONAL
Opening Balance	UGX 2,000,000	USD 500
Minimum Balance	500,000	200
Below Minimum Balance Charges	20,000	10
Ledger Fee (Monthly)	70,000	25
Annual Visa fees - Debit card	60,000	N/A
Free Statements	1 Free monthly statement- min UGX 22,000	1 Free monthly statement & 5,000 per page
Cheque Book	FREE - First Issue	FREE - First Issue
Cash Deposit	FREE	Free upto USD 20,000 Per day, 0.25% on amount above USD 20,000
Cash withdrawal below 5mn -Across the counter	FREE	Free upto USD 20,000 Per day, 0.25% on amount above USD 20,000
Cash withdrawal - Above UGX100mn or FCY in a day	FREE	N/A
ATM Withdrawal in Uganda	Exim - Free	N/A

STUDENTS SAVINGS		
PERSONAL	PERSONAL	PERSONAL
Opening Balance	UGX 5,000	USD 5,000
Minimum Balance	5,000	N/A
Below Minimum Balance Charges	N/A	NIL
Ledger Fee (Monthly)	NIL	Quarterly
Free Statements	Quarterly	

BUSINESS CURRENT		
UGX	USD	GBP
Opening Balance	300,000	100
Minimum Balance	200,000	100
Below Minimum Balance Charges	20,000	10
Ledger Fee (Monthly)	1,100 per transaction, min UGX 22,000	0.50 per transaction, min GBP 10.0
Free Statements	Monthly	Monthly
Cash Deposit	FREE	Upto \$5,000 per day free
Cash withdrawal below 5mn -Across the counter	FREE	N/A
Cash withdrawal - Above UGX100mn or FCY in a day	100,000	Charge \$5 below \$5,000 and 0.25% above \$ 5,000 Max \$ 5,000

INSTITUTIONAL		
UGX	USD	GBP
Opening Balance	300,000	100
Minimum Balance	100,000	50
Below Minimum Balance Charges	20,000	10
Ledger Fee (Monthly)	1,100 per transaction, min UGX 22,000	0.50 per transaction, min GBP 10.0
Free Statements	Monthly	Monthly
Cash Deposit	FREE	Upto \$5,000 per day free
Cash withdrawal below 5mn -Across the counter	FREE	N/A
Cash withdrawal - Above UGX100mn or FCY in a day	100,000	Charge \$5 below \$5,000 and 0.25% above \$ 5,000 Max \$ 5,000

SERVICE OF THE BANK	
LOCAL CHEQUES COLLECTION	
Cheque collection (Collection/Micro Finance A/Cs)	UGX, 10,000 per cheque
Stop Payment of Cheque	UGX 30,000, USD-10, EUR: 8, GBP: 6 KES: 1,000 per cheque
Cheque Return Charges Other than technical reasons (Issued by customer for debit to his account)	UGX 170,000 USD- 45, GBP: 35, EUR: 40, KES: 450 per instrument
Cheque Return Charges for technical reason (Issued by customer for debit to his account)	UGX 20,000, USD-10, EUR: 8,GBP: 6 KES: 600 per instrument
In house unpaid cheques - funding (Issued by customer for debit to his account- to another EBU Client)	UGX 10,000, USD- 45, GBP: 35, EUR: 40, KES: 450 per instrument
In house unpaid cheques (Customer to whom Inhouse Cheque has been issued by another EBU Client)	FREE
Inhouse unpaid cheques - Technical (Issuer of Cheque)	UGX 20,000 ; USD-10; EUR: 8;GBP: 6 KES: 600 per instrument
Inhouse unpaid cheques - Technical (Beneficiary of Cheque)	FREE
Inward Unpaid Cheque Charges (Deposited by customer for credit to his account)	UGX 25,000, USD- 8, GBP: 6, EUR: 7, KES: 750 per instrument

FCY CHEQUES COLLECTION	
Inward Cheques Collection (Issued by customer for debit to his account)	USD 20
Inward Cheques Collection Returned Unpaid (Non technical reasons like insufficient funds)	USD 40 or equivalent + Courier USD 50
Inward Cheques Collection Returned Unpaid (Technical Reasons)	USD 10 or equivalent + Courier USD 50
Outward Cheques Collection (Deposited by customer for credit to his account)	0.25% Minimum USD 20 + USD 50
Outward Cheques Purchased (Deposited by customer for credit to his account)	N/A
Outward Returned Unpaid	USD 10 or equivalent

SAFE DEPOSIT LOCKER BOXES-STANDARD BRANCH (HANNINGTON)	
Small Locker	UGX, 700,000 p.a / FD without Intt 8 M
Medium Locker	UGX, 1,200,000 p.a / FD without Intt 17 M
Medium Large Locker	UGX, 1,500,000 p.a / FD without Intt 20 M
Large Locker	UGX, 2,000,000 p.a / FD without Intt 25 M
Locker Access Charge	UGX, 20,000 per bn
Security Deposit (Refundable)	UGX, 600,000 - One off

SAFE DEPOSIT LOCKER BOXES-STANDARD BRANCH (INDUSTRIAL AREA)	
Small Locker	UGX, 700,000 p.a / FD without Intt 8 M
Medium Locker	UGX, 1,200,000 p.a / FD without Intt 17 M
Medium Large Locker	UGX, 1,500,000 p.a / FD without Intt 20 M
Large Locker	UGX, 2,000,000 p.a / FD without Intt 25 M
Locker Access Charge	UGX, 20,000 per bn
Security Deposit (Refundable)	UGX, 600,000 - One off

SAFE DEPOSIT LOCKER BOXES - SIGNATURE BRANCH	
Mini Locker	UGX, 900,000 p.a / FD without Intt 8 M
Small Locker	UGX, 1,000,000 p.a / FD without Intt 15 M
Medium Locker	UGX, 1,700,000 p.a / FD without Intt 25 M
Medium Large Locker	UGX, 2,200,000 p.a / FD without Intt 30 M
Large Locker	UGX, 50,000 per bn
Locker Access Charge	UGX, 50,000 per bn
Security Deposit (Refundable)	UGX, 800,000 - One off

ATM TRANSACTIONS	
ATM Access fee (Exim card)	1,000
Exim at Interswitch	2,000
ATM Access fee (Other Bank card)	5,000
Exim at VISA domestic	7,000
International Transactions (POS,ATM)	4% of the Amount
POS Domestic	FREE
POS International	0%
WEB/Online	0%
Annual Visa fees (recovered bi-annually)	10,000
ATM Balance inquiry	500

LIMITS	
ATM daily limit	5,000,000
ATM single transaction limit	2,000,000
POS Daily & transaction limit	10,000,000

INVESTMENT ACC	
UGX	USD
Opening Balance	50,000
Minimum Balance	50,000
Below Minimum Balance Charges	20,000
Ledger Fee (Monthly)	NIL
Free Statements	1 Free monthly statement & 5,000 per page
Cheque Book	1 Free 25 leaf cheque book on account opening
Cash Deposit	NIL
Cash withdrawal below 5mn -Across the counter	Counter cash withdraw - 1 free withdrawal per month; 10,000 after, Above 10m - 0.25% of the amount maximum 35,000
Cash withdrawal - Above UGX100mn or FCY in a day	Free upto USD 50,000 per day, 0.25% of the amount above USD 50,000
ATM Withdrawal in Uganda	Exim 1,000 Other Bank 2,000

CURRENT ACCOUNTS	
PRODUCT	PERSONAL CLASSIC
Opening Balance	50,000
Minimum Balance	10,000
Below Minimum Balance Charges	10,000
Ledger Fee (Monthly)	UGX 1,000 per transaction, min UGX 5,000
Internal Transfers	As per Tariff Guide
Cash withdrawal below 5mn -Across the counter	5,000
Cash withdrawal - Above UGX100mn or FCY in a day	UGX, 100,000
ATM Withdrawal in Uganda	Exim 1,000 Other Bank 2,000

PERSONAL SILVER	
UGX	USD
Opening Balance	300,000
Minimum Balance	300,000
Below Minimum Balance Charges	20,000
Ledger Fee (Monthly)	UGX 1,000 per transaction, min UGX 5,000
Internal Transfers	As per Tariff Guide
Cash withdrawal below 5mn -Across the counter	5,000
Cash withdrawal - Above UGX100mn or FCY in a day	UGX, 100,000
ATM Withdrawal in Uganda	Exim Free Other Bank 2,000

PERSONAL GOLD	
UGX	USD
Opening Balance	1,500,000
Minimum Balance	1,500,000
Below Minimum Balance Charges	20,000
Ledger Fee (Monthly)	NIL
Internal Transfers	As per Tariff Guide
Cash withdrawal below 5mn -Across the counter	5,000
Cash withdrawal - Above UGX100mn or FCY in a day	UGX, 100,000
ATM Withdrawal in Uganda	Exim Free Other Bank 2,000

OTHER SERVICES	
Cheque Book Charges	UGX 1,000, USD- 0.35, GBP- 0.35, EUR: 0.35, KES: 40 per leaf
Counter Cheque Leaf	UGX 50,000, USD 15 per leaf
CCTV Footage Retrieval	UGX 100,000 per instance
Document Retrieval	30,000 per document
Audit Confirmation	UGX 50,000 per client
Balance Certification / Account Conduct on Letterhead	UGX 25,000 per letter
Bank's Opinion/Recommendation Letter	UGX 50,000 per client

ADVANCES	
Loan Appraisal Fees	2% Facility Fees
OD/BG/LC Appraisal/Arrangement Fees	2% Facility Fees
Excess/ TOD Arrangement Fees	3% flat
TOD against uncleared effects	0.5% (flat) upfront minimum UGX 100,000 or equivalent
CRB Charges - Individual & Corporate	UGX 11,800 or equivalent
Financial Card Issuance charges	UGX 30,000
Draw Down Fee (Invoice Disc, Import Loans)	0.25% of Invoice Value
Invoice Disc Processing Fees	2% Facility Fees

LOAN STATEMENT (PER PAGE)	
Loan Statement Request	Free one instance thereafter UGX, 5,000 Flat
LC Opening	1.0%p.qtr (Upfront), minimum UGX, 200,000
LC Opening (100% Cash Covered)	0.50%p.qtr (Upfront), minimum UGX, 200,000
LC Usance Charges	1% (Upfront), per quarter Min. UGX, 250,000 or Equiv.
LC Settlement Charges	USD 200 Flat
LC Advising Charges(Export LCs)	USD 100 Flat
LC Negotiation Charges	0.50% of Bill Amount Min. UGX:200,000 or Equiv.
LC Confirmation/foreign Bank Charges	At actuals
Amendment in LC	USD 75
Discrepancy Fees	USD 175
Availization of documents	0.50% + Usance @ 0.50% per quarter upfront Min USD 100
SWIFT/Postage Charges while opening LC	USD 50 or equivalent
At actuals	At actuals
LC Confirmation	0.3% per quarter Min USD 100
LC transfer	0.25% min USD 50
Document handling fees	0.25% min USD 100
BG Commission Charges	1.0% per quarter upfront, minimum UGX 200,000
Comfort Letter	UGX, 150,000
Issuance against Counter guarantee	0.25% per quarter min USD 50
Financial Charges (Cash Covered)	0.5% per quarter upfront, minimum UGX 200,000
BG Arrangement Fees	1% Flat Min. UGX:200,000
BG Issuance/Establishment Fees	1% Flat Min. UGX:200,000 or Equiv.
Duplicate copy of Guarantee	UGX 250,000
Amendment in BG	UGX 150,000
Verification/Confirmation of BG	UGX 150,000
Inward Bills for Collection received	0.50% of document amount, Minimum USD 30
Free of payment	UGX 50,000
Past Due (Unpaid/unaccepted bills (1-3 months)	UGX 50,000 per month
Outward Bills for Collection sent	0.25% of document amount min USD 30.00 + Courier Charges at actual
Offer Cancellation Charges	UGX100,000
Commitment Fees on OD with utilisation of less than 60% of sanction amount	1.00 % on unutilised portion on monthly basis
Processing Fees	UGX 200,000 or equivalent
Discharge of Security Docs	UGX 50,000
Default Rate UGX	36.00%
Search fees - Companies & Trustees	25.00%
Search fees - Sole proprietorships & partnerships	UGX 27,300 (Inclusive of Excise duty)
Search fees - Others(SACCOs, CBO, NGOs etc)	UGX 4,300 (Inclusive of Excise duty)
Inspection / Site Visit Charges	FREE
Credit Recommendation Letter	UGX, 300,000

CDS A/C	
CDS account opening (Free for Signature Banking Account holders)	50,000
CDS - Buying/Selling	50,000
CDS - Lien creation(cancellation)	100,000

CHAKALA SAVINGS	
UGX	USD
Opening Balance	20,000
Minimum Balance	10,000
Below Minimum Balance Charges	N/A
Ledger Fee (Monthly)	1,500
Debit Card Issuance	Free for the first one, as per tariff for replacement
Free Statements	Free Quarterly

VISA PREPAID CARD	
UGX	USD
Card Issuance Fee / Replacement / Renewal	15,000 10
Monthly Management Fees	2,500 2
Card Loading Fee	2,000 1
International Transactions	4% of the Amount
POS - Domestic	FREE 3% (Free For USD POS)
POS and ATM - International	4% of the Amount
Online Purchase	0% 0%
Mobile Banking Card Top-up	500 1
Online Banking Card Top-up	500 1
Agent Card Top-up	FREE FREE
Atm Balance Inquiry	500 1
Cross Border (Fx Cards Only)	NA 0.5%
Card Liquidation (Cash/Transfer to account or card)	5,000 2

LIMITS	
UGX	USD
Maximum Card Load	25,000,000 15,000
Cash Withdraw amount per bn limit	2,000,000 2,000
Cash withdraw amount per Daily limit	5,000,000 10,000
POS/Online purchase amount per bn limit	10,000,000 10,000
POS/Online purchase amount per daily limit	10,000,000 10,000

AGENT BANKING	
Cash Deposit at Exim Agent	FREE
Cash Deposit at Non - Exim Agent	FREE

Cash Withdrawals (On us and ROU)	
Range From	Range To
1	60,000
60,001	125,000
125,001	250,000
250,001	500,000
500,001	1,000,000
1,000,001	2,000,000
2,000,001	4,000,000
4,000,001	9,000

Bill Payments (UEDCL, NWSC, NSSF, TV, TUGENDE)	
Range From	Range To
1	5,000
5,001	20,000
20,001	60,000
60,001	125,000
125,001	250,000
250,001	50